

Stowell Associates Care-Managed Home Care

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Care Management

Caregiving

Education

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March 2014

Benefits of Care Management

Everyone knows someone who at some point will need guidance navigating today's complex health, long term care and home care delivery system for a disabled or older adult. The internet offers a vast amount of information, but that's the challenge: with access to so much information how does the average consumer identify the highest quality and best value?

Search no further. Stowell Associates' professional care managers have the education, experience and credentials to assess your individual situation and provide the guidance you need. Our care management team is made up of master prepared social workers and registered nurses who are also certified care managers. We also provide caregiving services under the supervision of a professional care manager.

Working with a Professional Care Manager

A care manager will guide you through the maze of information and resources. Although this may be your first contact with the long term care system, our care managers have extensive experience with many clients and providers. They will offer you their expert advice, personalized to your particular situation. It is not unusual for family members to have differing perspectives and opinions. We can help you find common ground. We know that

Client Experiences with Stowell Associates' Care Managers

"Calling your office, nearly 2 years ago, was the best thing I could have done. I met with your care manager, who over the years has been a life saver for me. She helped my Mom but she always was there for me too. She listened and listened and listened. She is one of the most caring people I have ever met!" -Ann (daughter)

"Miriam has now helped me through the deaths of both of my parents, my father in 2006 and my mother very recently in October 2013. The width and breadth of the help that I received from Miriam was stunning. Miriam won the trust of each of my parents over time. This was important to me for so many reasons, not the least of which is that she was a solid, steady and calm presence in the midst of fast moving chaos and, finally, death."

-Joan (daughter living out of state)

Where to Begin

If you or someone you know wants to talk with someone who will truly listen and understand, we invite you to call Jennifer, our care coordinator. She will answer your questions and gather some initial information for our clinical director and your care manager. The care manager will call to schedule your initial consultation or client assessment. If you are considering caregiving services, we invite you to use our Comparison Guide. **Experience the** working with the right professional at the right time can save you money and reduce your personal distress. difference with Stowell Associates Care-Managed Home Care: maintaining the safety, security and independence of our clients for 30 years.

Since 1983 improving the quality of the day to day lives of our clients and their families in ways both small and large. Nationally Accredited by the Joint Commission. Locally owned by professional social workers who are leaders locally and nationally. Recognized as a Top Workplace 2011-2013 receiving Best in Class and a Special Leadership Award (2011) and Training Award (2012). Torch Award recipient for Business Ethics and Integrity from the Wisconsin Better Business Bureau (2004).

Stowell Associates

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